	CPR / Use of Defibrillator Training		
	Cumulative Summary of Event Evaluation Forms - Saturday 15th May 2021 - 9th July 2022		
KEY INDICATORS	**NUMBER**	**HIGHLIGHTS**	**PARTICIPANTS ORIGINATED FROM**
Total number of venues used	**10**	**All venues were provided FOC**	**Ailsworth, Apethorpe, Deenthorpe village, Easton-on-the-Hill, Elton, Hampton, King's Cliffe, Nassington, Peterborough, Southwick, Stamford, Stibbington, Tixover, Thornhaugh, Upper Benefield, Upper Glapthorne, Yarwell, Yarwell Mill, Wansford, Warmington, Woodnewton.**
Total number of training days	**15**	**Between May 2021 - July 2022**	
Total number of training sessions	**54**	**The number per day varied**	
Age profile	**10 - >90 years**	**Those under 16 were required to be accompanied by a parent or guardian**	
Gender (self recorded)	**Female 60.31% / Male 39.69%**		
Adult / Young persons (under 16)	**Adult 95.42% / Young persons 4.58%**		
Total training places released on website for advance booking	**356**	**Total training places released for booking via the website**	
Total advance bookings via website	**278**	**78.09% of available training places booked via website in advance**	
Total Did Not Attend (DNA) / Apologies on the day	**11/8**	**3.96% of those booking simply failed to attend whilst another 2.87% sent apologies**	
Total non attendees - DNA / Apologies	**-19**	**A total of 6.83% of people booking did not attend / sent apologies**	
Total 'Walk In' attenders	**3**	**1.14% of attenders that 'walked in' on the day without booking**	
Total actual attendees	**262**	**93.17% of those who booked online attended their training session**	
Total actual attenders minus repeat attenders	**260**	**0.76% of participants attended more than one session**	
Total event evaluation response forms completed	**243**	**93.46% Evaluation questionnaires returned**	

	CPR / Use of Defibrillator Training		
Questions asked	**Please provide a rating against each of the statements below by placing an the relevant number in the RATING box & add any COMMENT you would like to make alongside. Rating Scale. 5 = Excellent 4 = Good 3 = Average 2 = Satisfactory 1 = Poor**		
KEY QUESTIONS	**MAXIMUM POSSIBLE SCORE (Number of evaluation forms returned X maximum score by training day)**	**ACTUAL SCORE (Total of all scores given by training day)**	**Completed questionnaires by training day / total for all / percentage**
How do you rate the booking process	1015	976	**96.16%**
How were the facilities at the training venue	1205	1178	**97.76%**
The objective of the training was explained clearly at the beginning	1205	1202	**99.75%**
Participation was encouraged throughout the training	1210	1207	**99.75%**
The training provided relevant information and was informative	1210	1206	**99.67%**
The training was helpful	1210	1207	**99.75%**
The trainers were knowledgeable about the subject	1210	1208	**99.83%**
The trainers were well prepared and thorough	1210	1205	**99.59%**
	Maximum Total Score Possible 9475	**Actual Total Score 9389**	**Overall positive rating (9475/9389) = 99.09% 5 - Excellent**

	CPR / Use of Defibrillator Training		
Respondents were asked to answer YES or No to the following questions.	**YES**	**NO**	**Percentage who said YES**
The time allotted was sufficient	**99.56%**	**0.44%**	**99.56%**
I had enough time to practice chest compressions and use the defibrillator enjoyed the training today	**100.00%**	**0.00%**	**100.00%**
The training was easy to understand	**100.00%**	**0.00%**	**100.00%**
I feel confident to help someone in cardiac arrest	**98.21%**	**1.79%**	**98.21%**
I enjoyed the session today	**100.00%**	**0.00%**	**100.00%**
I would like to attend a future session to gain more practice and increase confidence (Please book online)	**82.95%**	**17.05%**	**82.95%**
I would attend an annual refresher training session in order to maintain my skills and confidence (Please book online)	**95.60%**	**4.40%**	**95.60%**
Would you be willing to provide a testimonial for our website to help inspire and encourage others?	**91.24%**	**8.76%**	**91.24%**
I will encourage friends, family, work colleagues and others to attend	**98.63%**	**1.37%**	**98.63%**
Respondents were informed that all feedback would be welcomed. They were specifically asked what could be done better, how training could be improved and invited to add their name if they would like feedback.	**The comments below have been taken directly from Questionnaires and presented by session to aid understanding. Some participants recorded a number of remarks where others simply 'scored' the session. This is a comprehensive list of all comments as written.**		

	CPR / Use of Defibrillator Training
	All comments are welcome. They are reviewed, fed back to trainers, published via the HSCUK website and used to shape future training.
Training Day / Date	**Comments as recorded by participants**
Training Day 1 - 15 May 2021	
1	I would probably attend a refresher especially if additional first aid topics added.
2	We will be encouraging others to attend & promote the scheme. Well done.
3	Perfect refresher - thank you.
4	Short, sweet & clear. Thank you.
5	A good refresher prior to going back to work where I will be with lots of people.
6	Want to extend this to Elton.
7	Nice website and clear information.
8	Very good organisation and very educational. Happy to answer all participants questions.
9	Would like to do an annual refresher.
10	Nothing to add, I thought it was very useful and felt confident to ask questions. Thank you.
11	Very quick and easy to book online.
12	Venue - functional & enough room for everyone.
13	Really easy to book online.
14	The venue was very good.
15	The trainers were well prepared, thorough and explained everything.
16	Will definitely attend an annual refresher.
17	Everything was very clearly explained.
18	I feel confident that I could do CPR and use a defibrillator now.
19	Very friendly, explained everything.
20	Everything flowed without any breaks.
21	Can't think of any obvious improvements.

	CPR / Use of Defibrillator Training
22	It was confidence inspiring.
23	It was made easy to book.
24	Plenty of room, right amount of equipment.
25	Explained in detail and repeated.
26	The trainers were very knowledgeable.
27	The trainers were well prepared - everything was ready for us.
28	I'm more confident than before.
29	I hope I would feel confident to help someone but until one is faced with an emergency, it's not absolutely certain how one would react or remember.
30	Perhaps the need to remove jewellery and clothing could be stressed more. A man might be reluctant to remove a women's bra. Maybe someone with little medical knowledge might not realise the pads need to be placed on the bare skin? Also the fact it's ok to use the AED on someone with a pace maker.
31	I recently attended an AED Training Course at the village hall. I was rather daunted by the prospect, prompted by thoughts of the potential circumstances I might find myself in that would need the training to be put into action. However my anxieties were quickly eased by the friendly, approachable and easy to understand format of the session. The small number of participants enabled relaxed discussion and questions. We had ample opportunity after instruction, to practise CPR and the use of the defibrillator on the dummies provided. Russell and Karen are spearheading a vitally important project and their commitment and dedication in protecting our village communities deserves our full support. I would urge you not to be put off attending a training session by apprehension or a misconception that it is complicated. You could save a life!
Training Day 2 - 12 June 2021	
1	Prompt response to booking process
2	Small enough groups to encourage participation
3	Practical experiences from Oundle Community First Responders helped
4	Possible automatic reminder for annual refresher would help
5	Training 'Spot On'
6	The training was very helpful

	CPR / Use of Defibrillator Training
7	Booking was very easy
8	Very useful information
9	I feel confident to help someone in cardiac arrest but will need a refresher
10	Training was clear and thorough
11	At least I feel I have a level of basic information allowing me to provide help when I wasn't able before
12	Overall, an excellent course
13	Very appreciative of training
14	Good to be able to see what the defibs look like inside
15	More confident than prior to training
16	Plenty of food for thought and much discussion prompted
17	I think I'll do a a refresher course in a year
18	I think it was perfect
19	The booking process was very smooth
20	The facilities were very good
21	The way the training was delivered was excellent
22	The training was excellent. I can't think of any way to make it better
23	I would attend a refresher if it was to enhance the knowledge gained today
24	Excellent. The training was delivered very well - no need to improve
25	Everything was well presented, the explanations clear, concise, very informative - thank you
26	I was physically unable to practice CPR (but wanted to know what to do)
27	I would feel confident to help someone but only if accompanied by another
28	The session was excellent
29	It would be good to say that kids can come
30	I enjoyed it
31	I would have liked more time (to practice)
32	Maybe include video links to training material in follow up and newsletter

	CPR / Use of Defibrillator Training
33	Training doesn't need improving
34	Although as COVID-relaxed guidance may change I may attend a future session to maintain my skills and confidence
35	Consider possible sessions for children to understand how they can help in situations such as this
	** 1 participant was returning to practice their skills after attending a previous session. ***Where no score given as booking made by someone else, the score given mirrored that of the participant making the booking.
Training Day 3 -1- July 2021	
1	Appreciate your knowledge and sharing. Thank you.
2	Very easy booking process. The reminder email was helpful.
3	Small, good location.
4	The objectives of the training were explained very clearly.
5	We were made to feel relaxed.
6	Participation was encouraged throughout.
7	The training was helpful, I feel much better prepared now.
8	The trainers were knowledgable.
9	The trainers were well prepared.
10	I will definitely do a refresher.
11	Thank you do much for all you have done, it's so appreciated.
12	It was really easy to book.
13	I arrived 2 minutes late so missed the beginning.
14	The Training was very useful - nothing could be improved.
15	I would like to do a First Aid course in future.
16	I found the practical opportunity extremely helpful - thank you.
17	All questions were answered appreciatively.
18	The training was 100% helpful.
19	The trainers were undoubtedly knowledgable about the subject.
20	The trainers were absolutely well prepared and thorough.

	CPR / Use of Defibrillator Training
21	Practicing compressions and how to use a defibrillator was a very helpful exercise.
22	Friends of mine have already booked after hearing I was attending today.
23	Maybe future training could include how to support children in such circumstances.
24	First Aid Course please?
25	Thank you for making the training practical.
26	COVID Safe procedures were addressed.
27	I have done this several times but this was still useful and I feel reassured again.
28	I was made to feel relaxed and it was informative.
29	I will certainly be interested in an annual refresher.
30	Thank you very much, it is appreciated.
31	Basic training is good but other training would be better (First Aid).
32	I hope I won't be alone (if ever called upon to help someone).
33	I think an annual refresher is important.
34	The booking process was very simple.
35	I like the fact relatives outside Nassington can attend.
36	Our son visits regularly, so will suggest he attends.
37	The booking process was excellent all around.
38	The trainers were very good.
39	A little more explanation of real life environment would help prepare.
40	A bit more explanation of the relationship between recovery position and defibrillator would be good.
41	The trainers were brilliant!
42	Not sure if request went through. Probably me!
43	I have mixed views about feeling confident to help someone. This would be difficult in real life.
44	I feel confident to help someone having a cardiac arrest but a real incident would be the real test!
45	There could be more reference to the BHF video that was shown.
46	Due to my current circumstances I'll need to return when I'm fully fit.
47	The training was really useful. You need time to practice and digest.

	CPR / Use of Defibrillator Training
48	The training was very helpful.
49	I enjoyed the session very much.
50	The booking process was very user friendly.
51	The objectives of the training session were very clearly explained.
52	It's important to try CPR. It's more difficult than you think to do it properly.
53	There was plenty of time to practice.
54	I enjoyed the training and would feel more confident if I had to use a AED (defibrillator).
55	The training is very good.
Training Day 4 - 14 August 2021	
1	Very quick and easy to book, quick reply.
2	Pitched at a good level.
3	No questions were to silly to ask.
4	Really helpful.
5	Questions were answered in a way that was clear.
6	Hopefully if faced with the situation, I would feel able to help.
7	My husband will be attending.
8	Easy to book at short notice.
9	High end training and support.
10	The time allotted was sufficient - especially if doing annual refreshers.
11	Could be improved by extending to more villages.
12	Booking was easy.
13	I will attend a refresher in a years time.
14	More emphasis on vomiting / airway?
15	The training was very helpful.
16	Everything was excellent.
17	Nothing could be improved, everything was very well conducted.

	CPR / Use of Defibrillator Training
18	I would have liked more time to practice. (Participant aged 11).
19	Very easy to book.
20	Good to actually “have a go”.
21	The training was very helpful.
22	Very friendly atmosphere.
23	Maybe I’ll attend a future session to practice.
24	I might attend an annual refresher.
25	The training was perfect as it is.
26	The explanation of the objective of the training at the start was comprehensive.
27	Participation was encouraged throughout.
28	The training provided relevant information.
29	Training was helpful.
30	The Trainers were very knowledgeable.
31	The Trainers were excellent.
32	Everything was very good.
33	I would feel confident to help someone with additional help.
34	I would feel confident to help with neighbours if possible.
35	I will definitely encourage others to attend.
36	Excellent training, a professional newsletter. We’ll fine and thank you for your commitment.
37	Nothing could be improved - it was very very helpful.
38	Thought the training was great as it was.
39	Encourage more to do training, to increase confidence.
40	Booking a place was very easy.
41	The objective of training was explained clearly.
42	Training was very helpful.
Training Day 5 - 11 September 2021	

	CPR / Use of Defibrillator Training
1	Booking system very good
2	Venue very good
3	The explanation of the training at the beginning was very good
4	Participation was encouraged throughout
5	The training was relevant and informative
6	The training was helpful
7	The trainers were very knowledgeable
8	The trainers were very professional and well prepared
9	The amount of time allowed for training was very good
10	Don’t like using technology
11	The training venue had plenty of space
12	There was more than enough time for training
13	I would feel confident to help someone up to a point
14	The training was necessary
15	I would probably undertake a refresher only once every 3 years
16	The training venue was excellent
17	The booking process was very easy
18	The trainers were very knowledgeable and answered all queries
19	All good - thank you all
20	I don’t feel that I need to attend a future session to gain confidence or practice
21	It was very worthwhile and informative
22	The training couldn’t be improved, it was perfect
23	The booking system worked very well
24	The venue was smart, clean, tidy and had lots of space
25	Well done to the trainers
26	All through the process we were well informed

	CPR / Use of Defibrillator Training
27	The training was helpful. I hope I never need to use it!
28	The training team was brilliant, thanks
29	The trainers were very professional and well prepared every minute of the course
30	Many thanks
31	The time allotted was perfect
32	Found a secondary solution today, as I only have one good hand
33	I enjoyed the session immensely
34	No need to attend a future session, it was an excellent session
35	I can't think of anything that would improve the training at this time
36	Everyone involved was amazing
37	One of the trainers was slightly hesitant
38	I am unsure in an actual situation that I would remember everything
39	Booking was easy
40	The training venue was excellent
41	Nothing I could think of (How could the training be improved)
Training Day 6 - 26 September 2021	
1	The training venue was very good
2	Not too bad (How do you rate the booking system)
3	No - Only because of my own disability, but would supervise (I feel confident to help someone in cardiac arrest)
4	Booking system - very easy to follow on the website
5	The venue was local and easy to access
6	Excellent (The objective of the training was explained clearly at the beginning)
7	Plenty of Q & A opportunities
8	The training and information given was very good
9	I feel very confident
10	The trainers were very knowledgeable

	CPR / Use of Defibrillator Training
11	I had enough time to practice and feel very confident
12	Thank you
13	I'd love to do a family session
14	Booking was sorted for me
15	The venue was very convenient
16	The objective of the training was explained very clearly at the beginning
17	The trainers were very helpful
18	I feel better about helping someone than before training
19	Not 100% but much better now I've had training (I feel confident to help someone in cardiac arrest?)
20	I would definitely be willing to provide a testimonial to help inspire others
21	I would like to have watched the full video at the beginning and have access after session
22	Easier for some to respond to a poster (How do you rate the booking process?)**
23	Best was to spread (information about training) by word of mouth**
24	All of the above (Questions) were excellent - purpose - presentation etc achieved**
25	Some basic First Aid is always useful. To be added - but brilliant (How could the training be improved).
Training Day 7 - 16 October 2021	
1	Difficult to think of anything (How could the training be improved?)
2	The booking process was very easy to do
3	The venue was excellent
4	The explanation of the objective of the training was very clear
5	Participation was definitely encouraged
6	The training was relevant
7	Definitely (The training was helpful)
8	The trainers were knowledgeable
9	The trainers were professional, well prepared and thorough
10	Don't think it can be (How could the training be improved?)

	CPR / Use of Defibrillator Training
11	The training venue was very good
12	Very clear information
13	Participation was excellent
14	The training was excellent
15	The training was helpful
16	(The trainers knowledge was) excellent
17	Excellent (The trainers were professional, well prepared and thorough)
18	Pads on AED not sticky enough (Training defibs)
19	Brilliant at the time. I hope I can remember it if I ever need it (The training was helpful)***
20	Thanks to all
21	Um .... see previous comment (I enjoyed the session today)***
22	Maybe - in 9 months or so (I would like to attend a future session to gain more practice and increase confidence?)
23	Just keep going (How could the training be improved?)
24	I have wondered (worried) about this and am now more confident of a plan (We encourage you to develop an action plan for an emergency at home)
25	Very clearly (The objective of the training was explained clearly at the beginning of the session?)
26	Very useful refresher (The training was helpful?)
27	I would like to attend an occasional refresher
28	No need to improve (How could the training be improved?)
29	The training was very helpful
30	The trainers were very knowledgeable
31	The trainers were very professional, well prepared and thorough
32	I enjoyed the session very much
Training Day 8 - 13 November 2021	
1	Amazed and impressed (How do you rate the booking process?)
2	Very good (The training was very helpful)

	CPR / Use of Defibrillator Training
3	Very informative (The training was very helpful)
4	Very good (The training was very helpful)
5	Extremely useful and informative (The training was very helpful)
6	Very clear presentation (The training provided relevant information and was informative)
7	Not really - really informative and enjoyable. Thank you for your time. (How could the training be improved)
8	There was plenty of room (How do you rate the venue?)
9	The objective of the training was explained clearly at the beginning
10	Very clear and helpful (Participation was encouraged throughout?)
11	The training was very helpful and clear
12	The trainers were knowledgeable
13	The trainers were very professional
14	Despite the lack of clicks on Little Annie (I feel confident to help someone in cardiac arrest)
15	Efficiency. Took less than an hour
16	Well explained
17	Ok (How do you rate the venue?)
18	Hopefully! (I feel confident to help someone in cardiac arrest)
Training Day 9 - 12 February 2022	
1	Very easy and swift response confirming booking
2	(The venue was) Perfect for the activity
3	Can't think of anything - it was excellent. Very professional, friendly and informative. (How could the training be improved?)
4	Thank you
5	Very easy to understand
6	All excellent - thank you
7	Really easy to book
8	Would do my best (I feel confident to help someone in cardiac arrest)

	CPR / Use of Defibrillator Training
9	Will book in future (to attend for more practice and increase confidence)
10	Already have done this and they are coming to the next session (Encouraged friends, family, work colleagues and others to attend)
11	Cannot think of anything to make training better in the time
12	(The booking system was) Very easy to use
13	(The training venue) was very good
14	Participation was encouraged throughout
15	The information given was relevant
16	Very helpful
17	The trainers were extremely knowledgeable
18	Extremely professional
19	All aspects covered and explained
20	Good opportunity to practice
21	Run effectively
22	I would possibly attend a future session to practice
23	Good - no further training needed
24	Would have like a reminder email near to the date of training
Training Day 10 - 12 March 2022	
1	I had to change my booking, this was done efficiently for me
2	Worked very well (How do you rate the venue)
3	I would definitely be willing to provide a testimonial
4	I wonder if targeting community group training might encourage more people i.e. football club, tennis club, King's Cliffe Players?
5	12 months or new knowledge available (I would like to attend a future session to gain more practice and increase confidence)
6	The explanation of the objectives at the start was excellent
7	Great advice and training for every participant

	CPR / Use of Defibrillator Training
8	The training session was excellent and very easy to understand - no need to change anything
9	Very local to where we live
10	Feel confident now I have attended training to use Defib
11	Great to have manikins to practice on and useful handout / certificate at the end of the session
12	Booking was quick and easy
13	The venue was clean and quiet
14	Questions were allowed
15	Excellent small group
16	I was nervous but put at ease
17	The trainers were very knowledgeable
18	The trainers were very professional
19	I am better doing, so it was great. I might come again for refreshers.
20	I will post details on my shop page to help inspire others
21	Found the course brilliant
22	The objective was definitely explained clearly at the beginning
23	Very much so (The training provided relevant information and was informative)
24	Yes 100% (The trainers were knowledgeable)
25	Yes 100% (The trainers were professional, well prepared and thorough)
26	I definitely feel more confident
27	Really enjoyed it
28	Nothing (How could training be improved?)
29	I might attend a future session to gain more practice
30	Nice to do training on a carpeted floor!
31	First Class (Participation was encouraged throughout the training session)
32	The time allotted was good
33	The training was easy to understand

	CPR / Use of Defibrillator Training
34	I feel that I can cope (I feel confident to help someone in cardiac arrest)
35	I cannot see how training could be improved.
36	I felt relaxed and made to feel welcome
37	More about things to look for with heart attack and when to ring (The training was helpful)
38	Maybe do a group scenario, get someone to walk for 3 minutes, come back, call 999 and work in a group to do CPR (How could training be improved)
39	Booking was very simple, the name of the venue should be on the email as a reminder
40	The venue was good, excellent for parking
41	Will recommend other attend the course
42	Some confusion about the date - but only by me
43	The venue was convenient ' good parking spaces
43	Relaxed and informative
44	Lots of questions adequately responded to
45	The training provided was excellent
46	The training was helpful
47	The trainers were knowledgeable
48	The trainers were professional - feel more confident in using defibrillators
49	Maybe a reminder credit (type) card with the steps (on it)
50	Definitely really good to see how they (defibrillators) work
51	100% (willing to provide a testimonial). Think all should attend
Training Day 11 - 26 March 2022	
1	The objective of the training was explained very clearly
2	Yes - participation was very much encouraged
3	The information provided was very clear
4	Training was extremely helpful
5	The trainers were very professional

	CPR / Use of Defibrillator Training
6	I would like to attend a future training session to practice CPR
7	I don't think it could be improved (How could the training be improved?)
8	All very good, so no improvement needed (How could the training be improved?)
9	The venue was excellent
10	The objective was clearly explained
11	Participation was encouraged
12	The training was clear
13	Training was helpful
14	The trainers were knowledgeable
15	The trainers were on the button!
16	Tea (How could the training be improved?)
Training Day 12 - 9 April 2022	
1	Poor acoustics
2	Excellent clarity (The training objectives were explained very clearly)
3	Participation was essential and welcomed
4	The training was extremely clear and helpful
5	Met needs
6	I did book online but booking didn't register (When checked the booking process hadn't been completed)
7	Very poor acoustics
8	Probably a good idea (Annual refresher)
9	The training was very helpful
10	The trainers were very professional and approachable
11	I think the session was well considered, just the right length of time
12	Very poor acoustics
13	Need to maximise number of people in our village who receive this training
14	Poor acoustics can effect clarity of talk

	CPR / Use of Defibrillator Training
15	(How could the training be improved?) Simply better acoustics at venue
16	The objective of the training was very clear, it was good to be able to put it into practice
17	Acoustics poor in our village hall
18	(How could the trialing be improved?) All good
19	Acoustics a problem
Training Day 13 - 23 May 2022	
1	Perhaps (I would like to attend a future session to practice CPR and increase confidence)
2	The training venue was very good
3	The objective of the trading was explained very clearly at the beginning
4	Participation was encourage at all times
5	The training was very helpful
6	The trainers were very knowledgable about the subject
Training Day 14 - 11 June 2022	
1	Possibly (Would you be willing to provide a testimonial for our website to help inspire and encourage others?)
2	Booking was made very easy
3	The venue was a little hidden away
4	All attendees were encouraged to participate throughout
5	The information provided was excellent
6	I needed directions to help me find the venue from the trainer
7	This was an excellent training session
Training Day 15 - 9 July 2022	
1	A Calendar link from the online booking would be helpful - I almost forgot about it. A lot of bookings on websites do this automatically
2	Really nice to hear from paramedics (The trainers were knowledgable)
3	Maybe another year (I would attend annual refresher training in order to practice my skills and increase confidence)
4	Testimonial - The training was simple and gave me reassurance and confidence that I could be of help to someone in cardiac arrest

	CPR / Use of Defibrillator Training
5	Just walked in
6	The venue was excellent
7	Brilliant (The objective of the training was clearly explained at the beginning)
8	Very good (Participation was encouraged at all times)
9	Very good (The information given was relevant and very clear)
10	Very good (The training was helpful)
11	Very good (The trainers were knowledgeable about their subject)
12	Brilliant (The trainers were professional, well prepared and thorough)
13	The time allotted was sufficient
14	I had enough time to practice
15	The training was easy to understand
16	I feel confident to help someone in cardiac arrest
17	I enjoyed the session
18	No (I would like to attend a future session to practice CPR and increase my confidence)
19	I would like to attend an annual refresher training session
20	I will encourage others to attend
21	Very good (Venue)
22	Clearly (The objective of the training was explained)
23	Participation was encouraged at all times
24	The training was clear
25	Training was helpful
26	The trainers were knowledgeable
27	The trainers were professional and well prepared
28	The time allowed was sufficient
29	Enough time to practice
30	Easy to understand

	CPR / Use of Defibrillator Training
31	I enjoyed training
32	I would attend an annual refresher
33	I will encourage others to attend
34	It would be useful at a later date to have a reminder of defibrillator use
35	Excellent (How could training be improved)
36	The booking system was straightforward and clear
37	(Participation was encouraged) It took into account what I was physically able to do
38	Definitely nice to know that the process is simple to use in stressful circumstances